

TECHNICAL SUPPORT BULLETIN

Subject: Protocol3 High Limit Calibration







Purpose: There is a possibility the Hi-Limit calibration may become corrupted under certain situations; such as a brownout voltage condition. When this happens, the Hi-Limit process value increases 20 to 25 degrees. This can potentially create an unsafe condition, as the Hi-Limit will trip sooner than the set point values that have been specified. Conditions which can cause this event also include; rapid power cycles or power loss to the oven

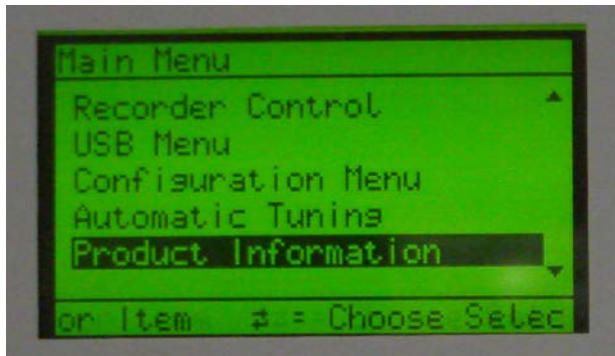
This applies to controller with a revision level lower than 2.2.


To verify the calibration status of the control, go the **Main Menu**, which provides access to a number of useful sub menus.

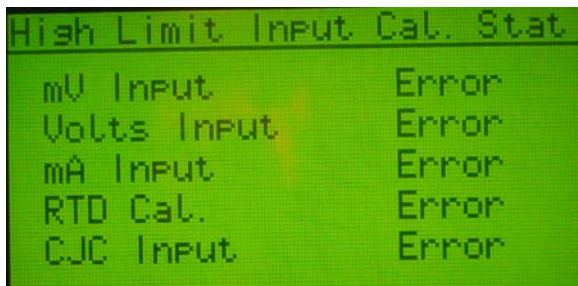
Access the **Main Menu** from the **Select a Mode** screen





1. Simultaneously press  and .
2. Press  or  to navigate,  to select the **Product Information** Option.
3. Press  to enter that mode.



4. Press  to the screen that shows the High Limit Input Cal Status.



5. If your control reads Error the control should be replaced.
6. Simultaneously press  and  twice to go back to the **Select Mode** screen.
7. **Please contact the Parts group at 1-800-473-7373, option 3 or service@despatch.com , if you need to replace the controller.**