
FIELD SERVICE BULLETIN

Subject: Protocol 3 profile & configuration file backup and restore procedure

The profile and configuration files stored in the Protocol 3 control should be backed up onto a USB memory stick so recovery is possible in the event the Protocol 3 needs to be replaced. Following is the procedure to write the profile and configuration files to the USB memory stick, and read the profile and configuration files back into the Protocol 3 from the USB memory stick.

Back-up Configuration or Profile Files to USB Memory Stick

1. With the Protocol 3 control, powered on and in the cycle complete status, insert a USB memory stick into the USB port on the front of the Protocol 3 control. The Protocol 3 will initialize the memory stick and create the required menu structure on the memory stick.
2. When initialization is complete, press the enter key, then press the up arrow to enter a password of 0010, then press the enter key.
3. Press the up or down arrow key to highlight "Write Configuration File", then press the enter key.
4. Using the up and down arrow keys, and enter key, enter a file name for the configuration file. If there are blank spaces to the right of the file name continue to cycle the enter key to move to the cursor to the right. When the cursor reaches the end the name will be entered
5. Using the arrow keys highlight "Yes" for Confirm Write, and then press the Enter key. The Protocol 3 will write the configuration file to the USB memory stick. Press the enter key after the display reads "Transfer Successful"
6. Select "Write Profile File" and press the Enter key. Select the profile to write to the USB memory stick, and then press enter.
7. Using the up and down arrow keys, and enter key, enter a file name for the profile file. If there are blank spaces to the right of the file name continue

to cycle the enter key to move to the cursor to the right. When the cursor reaches the end the name will be entered

8. Using the arrow keys, highlight “Yes” for Confirm Write, and then press the Enter key. The Protocol 3 will write the profile file to the USB memory stick. Press the enter key after the display reads “Transfer Successful”
9. Repeat steps 6 – 8 for each of the profiles that you want save.

Restore Configuration or Profile Files from USB Memory Stick

1. With the Protocol 3 control, powered on, and in the cycle complete status, insert a USB memory stick into the USB port on the front of the Protocol 3 control. The Protocol 3 will initialize the memory stick.
2. When initialization is complete, press the enter key, then press the up arrow to enter a password of 0010, then press the enter key.
3. Press the up or down arrow key to highlight “Read Configuration File”, then press the enter key.
4. Select the desired configuration file from the list and then press the enter key.
5. With the arrow keys highlight “Yes” for Confirm Read, and then press the Enter key. The Protocol 3 will Read the configuration file from the USB memory stick. Press the enter key after the display reads “Transfer Successful”
6. Select “Read Profile File” and press the Enter key. Select the profile to read from the USB memory stick, and then press enter.
7. With the arrow keys highlight “Yes” for Confirm Write, and then press the Enter key. The Protocol 3 will read the profile file from the USB memory stick. Press the enter key after the display reads “Transfer Successful”
8. Repeat steps 5 – 7 for each of the profiles that you want save.